

# IT Project Manager I

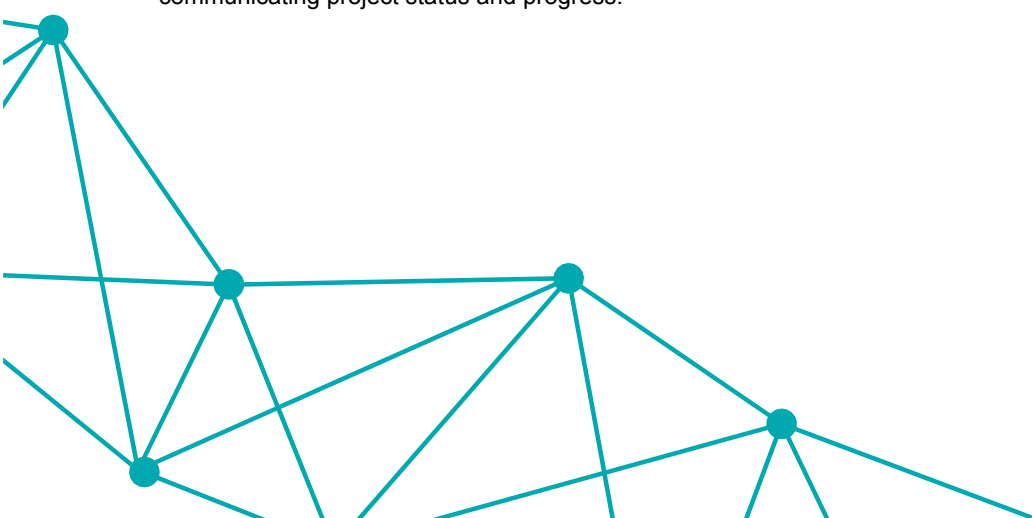
Fulltime | Kennesaw, United States

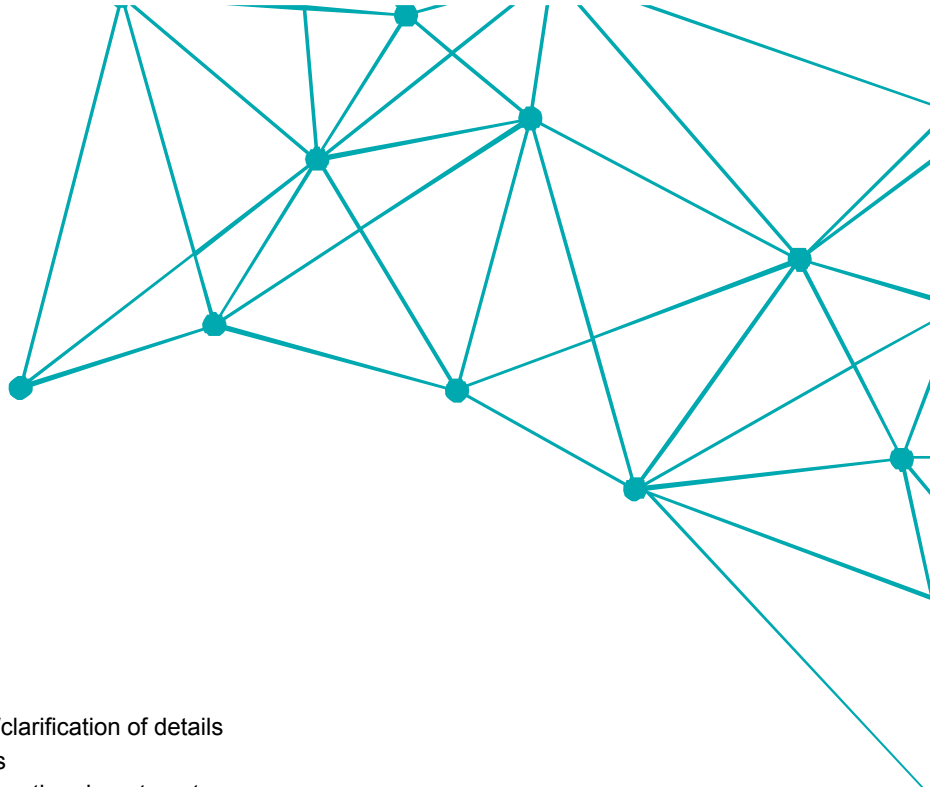
## WHO WE ARE

At KNAPP (pronounced K-NAP, not Nap!), we “Make Complexity Simple” by offering intelligent solutions for digitizing and automating everything from production and distribution to the last mile and stores. We are the customer’s value tech chain partner, which means partnering with the customer to create the most value within each link in their supply chain. Leveraging the latest software, AI and Robotics technology, we continue to disrupt the logistics automation industry for the world’s industry leaders in grocery, healthcare, retail, e-commerce, apparel & manufacturing. We are a global company with our US headquarters located just North of Atlanta in Kennesaw, GA. KNAPP specializes in automated solutions for both WMS (Warehouse Management Systems) and WCS (Warehouse Control Systems) for B2B (Business to Business) and B2C (Business to Consumer) customers. We are a growing company of over 7,200 employees worldwide and in over 50 countries that is privately held, with 7% of our revenue reinvested in R&D, ensuring a strong and vibrant future! Join us and see how you can help change the world! For more information, visit [www.knapp.com](http://www.knapp.com).

## WHAT YOU GET TO DO

The Software Project Manager I is responsible for the detailed preparation of the software solution concept, overseeing the implementation of the solution from design and implementation through testing and delivery. This position will work closely with the customers/clients, SW Consultants, commissioning, and developers to communicate, monitor and formulate solutions and detail scope, as well as map out specified requirements. This position directs all technical aspects of KNAPP’s Software Realization process in coordination with the applicable functional departments. Further, the Software Project Manager I will ensure that all tasks and job duties are completed within the project life cycle, offering support and guidance to other stakeholders as well as communicating project status and progress.



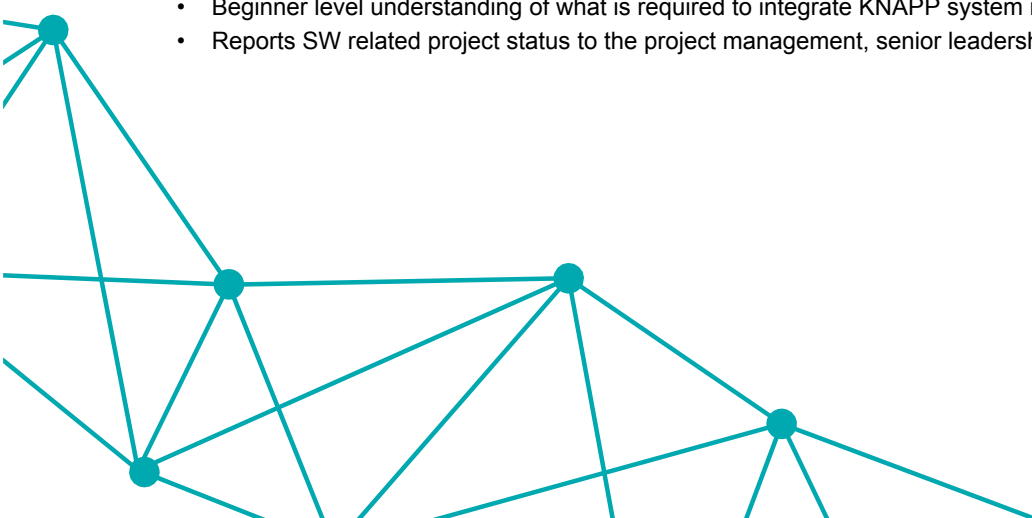


#### Essential Functions and Responsibilities:

- Responsible for customer communication/clarification of details
- Reviews technical functional specifications
- Creates internal documents for project-executing departments
- Prepares test plans (factory tests, internal and customer-specific acceptance tests)
- Participates in Factory acceptance testing and internal testing
- Responsible for Systems Site implementation (potential development and/or provision of customer training, acceptance tests and resolving problems encountered at the site)
- Facilitates and addresses customer questions, integration, and interfacing issues
- Coordinates, participates in, and plans meetings with the mechanical, hardware, and electrical engineers
- Provides support to the project-implementation departments (Planning, Development, Software Quality Assurance, Commissioning)
- Ensures continuous updating of customer specific SW-documents
- Support Project Management
- Understands and reports to project stakeholders the impact of any deviations from the original scope of project to project stakeholders
- Coordinates customer projects with the software suppliers (KNAPP internal and external 3rd parties)

#### WHAT YOU HAVE

- B.S. in Industrial Engineering, Computer Science, related discipline or equivalent work experience
- 1+ years of intralogistics automation software and process design experience
- 2+ years of warehouse operation and automation experience (preferred)
- Beginner level knowledge of intralogistics, automated storage systems and understanding of complex processes
- Beginner level knowledge of intralogistics/automation software architecture (WMS, WCS, SRC), interface communication, programming, databases, and data structures
- Beginner level knowledge of inventory strategies commonly deployed in the process of warehousing
- Beginner level knowledge of picking technologies such as automated storage systems, goods-to-person, voice, PTL, A-frames, unit sorters and different methods of deployment of each technology
- Beginner level understanding of system components of KNAPP Group (function, software, hardware)
- Beginner level understanding of complex processes in the workflow of our customers
- Beginner level understanding of what is required to integrate KNAPP system into the customer environment
- Reports SW related project status to the project management, senior leadership, and customers, tracking



timelines for SW planning, SW development, testing, and commissioning

- Beginner to intermediate computer skills (MS Office, DevOps, KNAPP-internal tools)
- Beginner level understanding of KANBAN and Agile methodology
- Language skills (English mandatory, another language beneficial)

Working Conditions and Environment:

- Authorization to work in the U.S.
- Passport or ability to obtain passport
- Professional office etiquette is required at all times
- Overtime (occasional) as required by work
- Travel is required (up to 30%)
- Ability to travel by air both domestically (U.S.) and internationally (primarily to Austria and other parts of Europe, as well as Canada)
- Physical requirements may include sitting for long periods of time, standing, walking, climbing a ladder, speaking, visual acuity, finger dexterity, listening, reaching at arm's length, and lifting to 50 pounds

## WHAT YOU WILL GET

- 2 remote days per week
- Half day Fridays
- A beautiful new, state-of-the-art, office complex in Kennesaw, GA
- Industry competitive compensation
- Great benefits with better than average employer contributions, including health, dental, vision, life insurance, Flexible Spending Accounts, Short & Long Term Disability and more!
- 401k with a very generous employer match and no vesting!
- Paid Vacation & Holidays
- Profit Sharing
- Paid Parental Leave
- Subsidized Daycare
- Tuition Reimbursement
- Pet Insurance
- Subsidized food delivery



- Monthly celebrations
- Quarterly employee events
- Corporate Social Responsibility including recycling, sustainability and volunteering

KNAPP is an equal opportunity employer. We are committed to a work environment that supports, inspires, and respects all individuals without discrimination on the basis of race, color, religion, sex, sexual orientation, gender identity, age, national origin, veteran, disability status or any other basis protected by law.

Due to the safety-sensitive nature of this position, strict adherence to KNAPP's drug-free workplace policy is required. All candidates will be subject to drug-screening in accordance with the policy and will be expected to remain drug-free during their employment. There will be no exception if recreational or medical use of marijuana is permitted in the location of employment and/or residence or if use of marijuana is only during "off-hours."

