Software Systems Engineer I

Fulltime | Kennesaw, United States
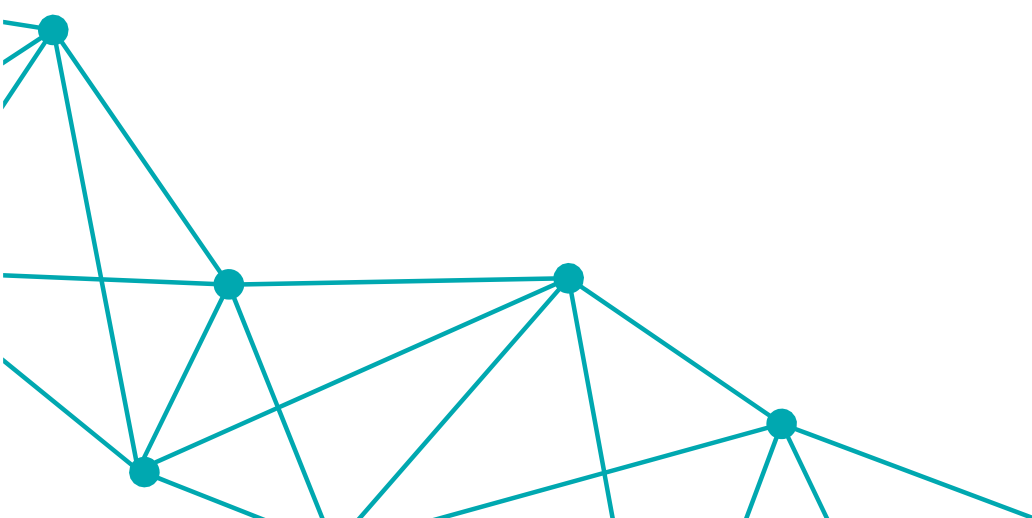
WHO WE ARE
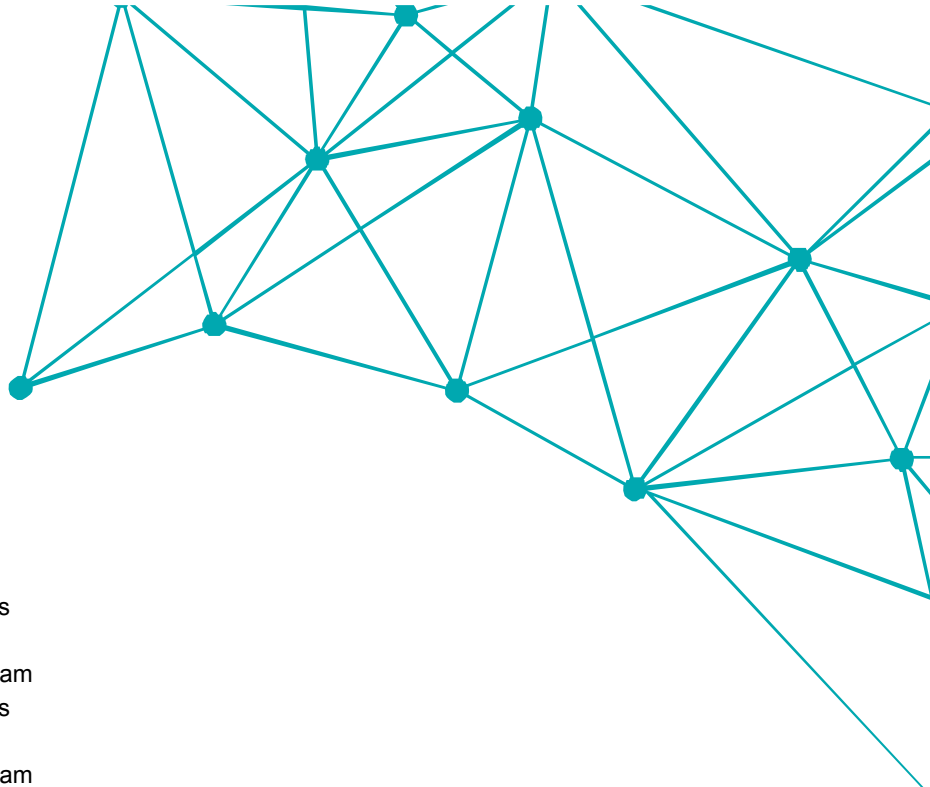
At KNAPP (pronounced K-NAP, not Nap!), we "Make Complexity Simple" by offering intelligent solutions for digitizing and automating everything from production and distribution to the last mile and stores. We are the customer's value tech chain partner, which means partnering with the customer to create the most value within each link in their supply chain. Leveraging the latest software, AI and Robotics technology, we continue to disrupt the logistics automation industry for the world's industry leaders in grocery, healthcare, retail, e-commerce, apparel & manufacturing.

We are a global company with our US headquarters located just North of Atlanta in Kennesaw, GA. KNAPP specializes in automated solutions for both WMS (Warehouse Management Systems) and WCS (Warehouse Control Systems) for B2B (Business to Business) and B2C (Business to Consumer) customers. We are a growing company of over 7,200 employees worldwide and in over 50 countries that is privately held, with 7% of our revenue reinvested in R&D, ensuring a strong and vibrant future! Join us and see how you can help change the world! For more information, visit www.knapp.com.

WHAT YOU GET TO DO

- Installation and setup of our logistics software at Customer Sites
- Programming of software customizations and adaptation of configurations
- Development of queries and reports by accessing the software's database (SQL)
- Organization, preparation and testing of software at the office (Kennesaw/Atlanta) and at Customer Sites
- Project related work with customers, at Customer Site and in the office

Software engineering to discuss processes
Adaptation of interface software
Support sales and project management team

- Software engineering to discuss processes
- Adaptation of interface software
- Support sales and project management team
- Cooperation with different international departments (Europe)
- Support to customers during startup phase
- Training and support to customers on issues related to our software and logistics
- Remote support to existing customers
- Documentation and finalization of projects for handover to customer service department

WHAT YOU HAVE

- Knowledge of C++ or Java development
- SQL and PL-SQL experience is required
- Experience with Linux

  Work in a mixed Linux and Windows environment
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- Knowledge of one of the following scripting languages is a plus:
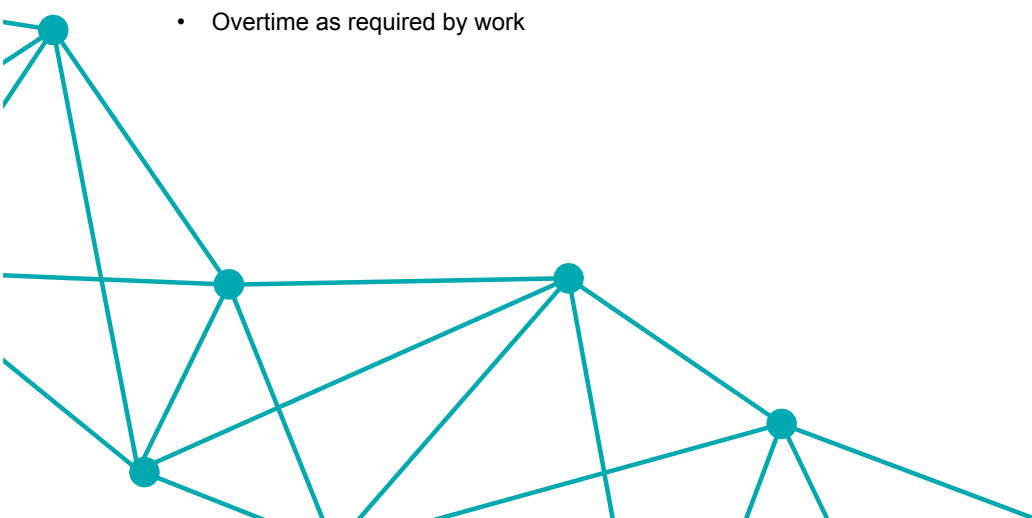
  Bash, Perl or Python
- Bash, Perl or Python
- Solid understanding of network infrastructures
- Knowledge and understanding of logistical workflows and processes
- Knowledge of current software development technologies and design patterns (OOA, UML, common patterns)
- Capability to create workflows and processes in written form and sequence diagrams, and to develop and implement accordingly
- Strong knowledge in one of the following fields:

  Database development; process development, UI/HMI development
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Working Conditions and Environment:

- Overtime as required by work

- Travel is required as follows:

  60 – 80% travel if traveling to the customer site or 20% travel or less if relocating or local to the customer site Mandatory training at our training facility in Kennesaw, Georgia is required during your first 4-6 months of employment
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- Ability to travel by air both domestically (US) and internationally (primarily to Austria and other parts of Europe as well as Canada)
- Professional office etiquette is required at all times
- Authorization to work in the U.S.
- Passport or ability to obtain a passport
- Physical requirements: sitting for long periods of time, standing, walking, climbing a ladder, speaking, visual acuity, finger dexterity, listening, reaching at arm's length, and lifting up to 50 pounds.
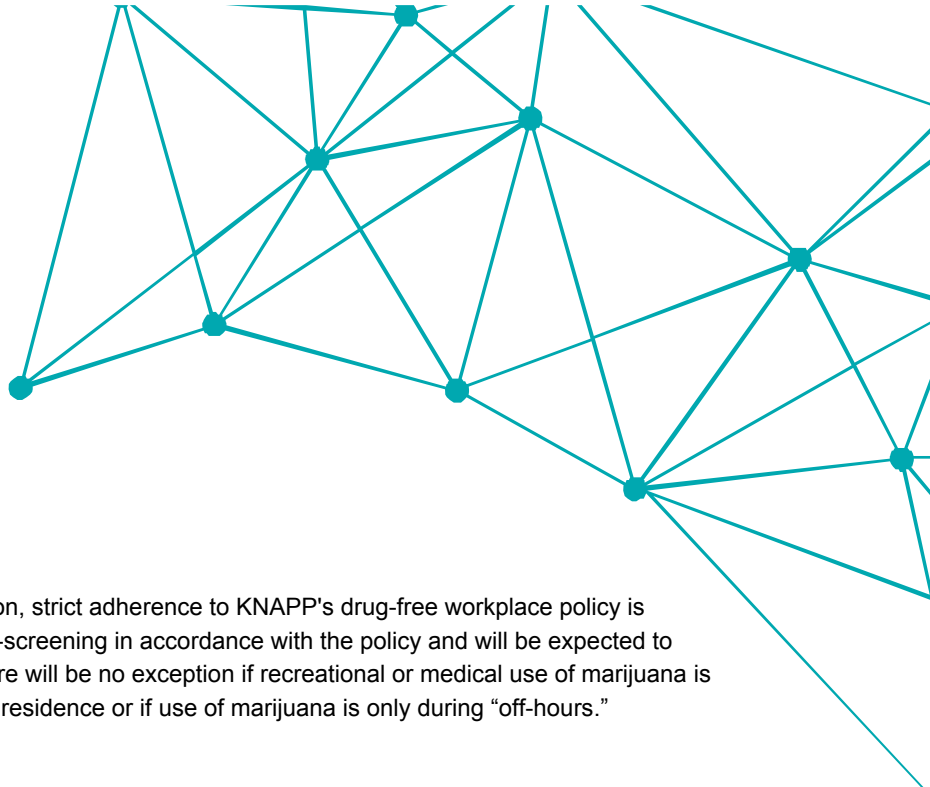
WHAT YOU WILL GET

- Ability to work from home 2 days a week and Half-day Fridays when in office!
- New, state-of-the-art, office complex, showroom, and automation test center in Kennesaw, GA
- Industry competitive compensation
- Great benefits with competitive employer contributions, including health, dental, vision, life insurance, Flexible Spending Accounts, Short & Long Term Disability and more!
- 401k with employer match and no vesting!
- Paid Vacation & Holidays
- Paid Parental Leave
- Subsidized child-care
- Tuition Reimbursement
- Pet Insurance
- Subsidized food delivery
- Monthly team building and celebrations
- Quarterly employee events
- Corporate Social Responsibility including recycling, sustainability, and volunteering

KNAPP is an equal opportunity employer. We are committed to a work environment that supports, inspires, and respects all individuals without discrimination on the basis of race, color, religion, sex, sexual orientation, gender identity, age, national origin, veteran, disability status or any other basis protected by law.
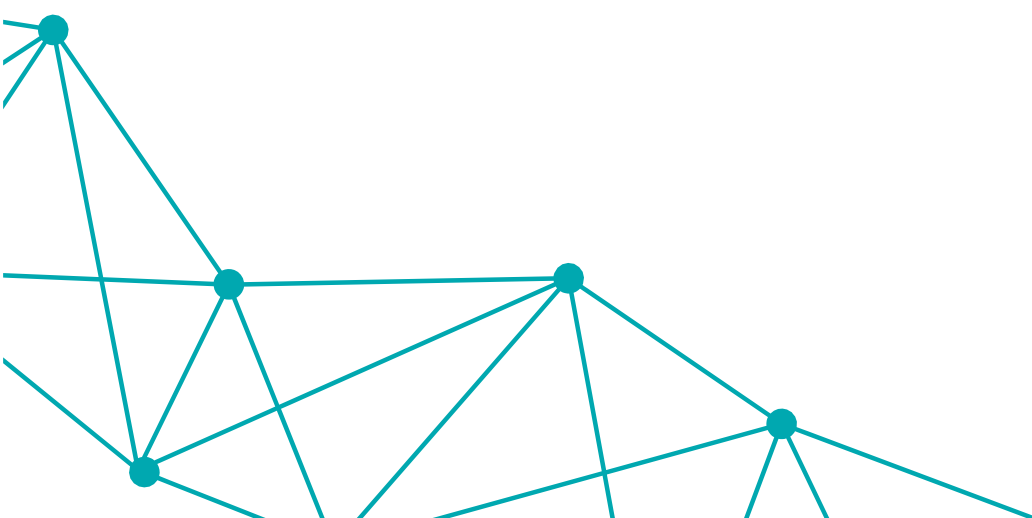
Due to the safety-sensitive nature of this position, strict adherence to KNAPP's drug-free workplace policy is required. All candidates will be subject to drug-screening in accordance with the policy and will be expected to remain drug-free during their employment. There will be no exception if recreational or medical use of marijuana is permitted in the location of employment and/or residence or if use of marijuana is only during "off-hours."